



## VACANCY

<b>REFERENCE NR</b>	<b>:</b>	<b>ISD/SSA/SER/2017-06</b>
<b>JOB TITLE</b>	<b>:</b>	<b>Specialist: Server Administrator X2</b>
<b>JOB LEVEL</b>	<b>:</b>	<b>C5</b>
<b>SALARY</b>	<b>:</b>	<b>R 345,328 – R 575,546</b>
<b>REPORT</b>	<b>:</b>	<b>Consultant Server Management Services</b>
<b>DIVISION</b>	<b>:</b>	<b>Infrastructure Services</b>
<b>Department</b>	<b>:</b>	<b>LAN and Desktop Support</b>
<b>LOCATION</b>	<b>:</b>	<b>Erasmuskloof</b>
<b>POSITION STATUS</b>	<b>:</b>	<b>Permanent (Internal/External)</b>

### **Purpose of the job**

To maintain the core server infrastructure, rectify faults affecting server availability, install servers, resolve medium operational incidents and provide support and associated services in the client's enterprise or LAN environment to ensure good service delivery.

### **Key Responsibility Areas**

Investigate/confirm/refer/log a call to upgrade the server. Rectify the faults affecting the availability of the server. Installation of servers. Implement procedures and standards for Directory Integrated Systems, Servers and related services and monitor adherence thereof. Resolution and handling of medium operational Incidents as per SLA incident handling timeframes. Monitoring of Server and Services Toolsets & Dashboards.

### **Qualifications and Experience**

**Minimum:** Diploma / Degree in Computer Science, and/or IT/ related fields / **(NQF level 6).** **Experience:** 3-5 years practical experience in the provision and support of Directory services & core server infrastructure and associated services. 3-5 years relevant experience with emphasis on LAN & Desktop Support including Microsoft O/S Server, directory services, and workstation configuration management and security services.

**Added Advantage:** A+; N+; MCSE; MCSA, Excel, Word, Microsoft Server 2008 or higher, Microsoft Lync \ Skype for Business, Anti-Virus Symantec, Attix Backup and Hyper V.

### **Technical Competencies Description**

**Knowledge of:** System performance; Server Performance Management; TCP/IP, DNS, 802.1x, and DHCP protocols; Windows and Linux Servers, Server Operations, Server applications, etc.; knowledge of both physical and virtualized servers, especially Hyper-V; Understanding of the Government regulations. Hardware and software support for client system/solutions; Server & Storage related technologies & related management toolsets and solutions; Service Management systems (ASPECT /ARS/ITSM7) or equivalent applications; ICT Operational Trends; Network Operating Systems; NOS/Active Directory/Virtualisation; DNS, E-Mail, software deployment, Patch management, Core Stack builds; VPN technologies and concepts; Disaster Recovery; Virtualisation technologies and concepts; Operating System Stack builds (OS Imaging). **Skills:** Proficiency in maintenance of Core Server infrastructure and Services (Patch management, Antivirus, DNS, DHCP, Agents etc); Microsoft administration and related services; Virtualised server designs and support; Server monitoring; Server operating system rebuilds and restore; Domain controllers rebuild and restore; Communication skills; Interpersonal Skills; Self-Management Skills; Intellectual Skills.

### **Other Special Requirements**

None.

**How to apply**

Kindly send your CV to [lerato.recruitment@sita.co.za](mailto:lerato.recruitment@sita.co.za)

**Closing Date: 03 July 2017**

**Disclaimer**

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to people from the designated group.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be accepted